

INTRO

This document is to outline the recommended guidelines for ice rentals at the Arena at TD Place.

The recommendation within this document are made in consideration of restrictions imposed by the Province of Ontario and Ottawa Public Health. As governmental restrictions shift, so too will those in this document. Should there be a conflict between governmental guidelines and those in this document, the governmental guidelines will take precedence and should be followed where possible.

Entering and Exiting the Arena:

- Please do not come to the arena if you are feeling ill
- Enter through the employee entrance (West side of the arena off Frank Clair Way, bottom of staircase)
- Everyone entering the building is required to fill in the Google Forms self-assessment survey prior to arriving on site. If you answer yes to any of these questions, you will be denied entry into the arena
 - If your organization takes care of this, you will need to provide a document with all participants and the answers to the questions
 - Questions need to be approved by TD Place
- Please check your temperature before coming to the arena. If your temperature is over 37.8 degrees, please do not come to the arena
- Sanitizing your hands before entering the arena is mandatory. Sanitization stations will be available at the entrance
- Social distancing is mandatory in the arena (2-metres/6-feet)
- Masks are mandatory at all times when not on the ice
- You should be dressed and ready to play (minus skates, helmet and gloves) on arrival
- Participants must check-in to the arena and be in their changing area between 30 and 15-minutes before the ice rental. Example: If the rental starts at 6 p.m., you must be in the arena checked in and in your changing area between 5:30 p.m. and 5:45 p.m.
- Group A will change on the southwest corner of the rink. Group B will change in the northwest corner of the rink – a TD Place attendant will direct you when on-site and there will be signage
- You will leave your bags at your designated changing area while you are on the ice
- When your ice rental is done, please return to your changing area
- Remove your helmet, gloves and skates then exit the arena
 - Do not take any longer than 10-minutes to exit the arena, no loitering
- Group A will take the section 10 and 11 staircase and make their way up to Gate 1 to exit the arena. Group B will take the player staircase and make their way up to Gate 1 to exit the arena
 - Their will be signage
- There will be no more than 25-people per ice rental. This includes coaches
- Come alone to the arena – No spectators allowed

When in the arena:

- Hand sanitizing is always encouraged, when entering and leaving the ice surface. You are strongly encouraged to bring your own hand sanitizer

- No sharing water bottles or equipment. Water bottles should be filled at home and labelled with your name on it
 - Refill stations will not be available at this time
- Refrain from touching arena equipment, goal posts, etc.
- Showers will be unavailable after your rental

Game/practice play:

- Avoid unnecessary contact; this includes but not limited to
 - Crashing the net
 - Face-offs
 - No intentional contact
- Face-to-face confrontations will result in immediate ejection of the players involved
 - Ejection to be enforced by referee, coach or TD Place staff
- Absolutely no spitting or blowing nose on the ice surface, this will result in ejection
 - Ejection to be enforced by referee, coach or TD Place staff
- No high-fives or contact with your teammates after scoring goals, this could result in ejection
 - Ejection to be enforced by referee, coach or TD Place staff
- No handshakes after, before or during your rental
- No changing sides at any time
- Refs to use electronic whistles
- Do not remove equipment at any time

What TD Place will do to avoid the transmission of COVID-19:

- Provide hand sanitizer at the entrance, and other high traffic areas
- Have extra masks on hand in case you forget yours
- Have staff on-site for frequent cleaning of frequently touched surfaces – this includes changing areas between rentals
- TD Place staff to wear masks at all times
- TD Place staff will be screened with the same COVID related questions as participants before entering the arena

FAQ:

- Will there be bathroom availability?
 - Yes, bathrooms will be available if needed
- Can I exit the arena and re-enter during the rental?
 - No, once you exit you will not be permitted to re-enter the arena for the duration of your rental